



**acp**

**Colorado Rocky Mountain Chapter  
of the Association of Contingency Planners**

**BOARD OF DIRECTORS  
OFFICERS**

President: Gerry Lockhart, G.  
Lockhart Associates, Inc. (720) 394-0745;  
president@crmc-acp.org

Vice-President: Keith Collier,  
Level 3 Communications (720) 308-3150;  
vice-president@crmc-acp.org

Bus. Admin.: Julie Hock-Noble, Noble  
Noble Continuity Consulting (303) 847-8972  
secretary@crmc-acp.org

Chief Financial: Sam Jariwala,  
Great West Life (303) 737-6010;  
treasurer@crmc-acp.org

Past Pres.: Paul Thomann, EMC  
Corporation (303) 883-7034,  
past-president@crmc-acp.org

**DIRECTORS**

Education/Seminars: John Hsin,  
Bluedot IT, (303) 903.5470;  
education@crmc-acp.org

Information: Eva Mehalko, CBCP,  
Lockheed Martin Corp. (303) 514-6348;  
info@crmc-acp.org

Membership: Robert (Rush) Fay,  
Firstbank Data Corp., (303) 235.1212;  
membership@crmc-acp.org

Programs: Peter Slintak,  
Consultant  
programs@crmc-acp.org

Public Relations: Sue Williams, Policy  
Studies, Inc., (303) 285.7508;  
public-relations@crmc-acp.org

Publications: Barbara Collier,  
Level 3 Communications, (720) 888.2846;  
publications@crmc-acp.org

CRMR ACP Web Site  
<http://crmc-acp.org>

***The Next CRMC ACP Members Meeting***

**Friday, September 19, 2008**

**TOPIC:** School and Workplace Violence - Lessons Learned. The important psychological considerations involved in pre-planning for emergencies, dealing with the emergency itself, and its aftermath.

**SPEAKERS:**

- Dr. John Nicoletti, Nicoletti-Flater Associates
- Greg Moser, Executive Director, University of Denver Homeland Security Program
- Ric Ross & Jason Bates, NC4

**LOCATION:** University of Denver; Cyber Cafe in Cherrington Hall; 1st floor; 2201 South Gaylord; Denver, 80208

\* meeting starts at noon with **free lunch**.

**[Please RSVP for lunch to barbara.collier@level3.com](mailto:barbara.collier@level3.com)**



Speaker Dr. John Nicoletti is a co-founder of Nicoletti-Flater Associates with his spouse Lottie Flater, and has been a police psychologist in the Denver-metro area for more than 25 years.

Over the last ten years, the Nicoletti-Flater private practice has expanded into the field of violence and violence prevention.

One of the other speakers will be Ric Ross - Having begun his career in broadcasting and communications, Ric spent more than two decades representing public and private commercial real estate service organizations to the institutional investment community and the Federal Government. He joined NC4 in 2002 with an emphasis on Situational Readiness for high-rise buildings and corporate facilities.

Sponsors for our September meeting are



UNIVERSITY OF  
DENVER





**acp**

**Colorado Rocky Mountain Chapter  
of the Association of Contingency Planners**

Visit The CRMC ACP Web Site Members Page

<http://www.crmc-acp.org/>

Just Click on Members Area

(if you don't have the Members Area login and password see any board member)

### *What's New on The Web* Check it out.

- **Employment Section** - We now have an area to post Resumes as well as job listings and Consulting.
- **Publications** - Homeland Security Publication Review
- **Publications** - National Response Framework
- **Education** - Upcoming SSI Training as well as upcoming ICOR Courses in Denver.

### Don't Miss

**7th Rocky Mountain Region  
Disaster Mental Health Conference**

**"RETURN TO EQUILIBRIUM"**

**November 6 - 8, 2008 -  
Hampton Inn  
Laramie, Wyoming**

For more details go to  
<http://www.rmrinstitute.org>

### Trivia Facts

- Author of Frankenstein Mary Shelley kept her dead husband's, poet Percy Shelley, heart wrapped in silk until she died. Imagine how that smelled!
- About 1000 Earths would fit inside Jupiter - and the Sun could hold about 1000 Jupiters.
- Adam West, who played the title character in the 60's "Batman" TV series, had his dentist add a black Batman logo to one of his molars.
- A jiffy is an actual unit of time for 1/100th of a second. Thus the saying, I will be there in a jiffy.
- Each year, the average family uses about 18,000 gallons of water just to do its laundry!
- Honolulu is the only place in the United States that has a royal palace.
- When your face blushes, the lining of your stomach turns red, too.

## Louisiana Supreme Court Successfully Activates Disaster Recovery Plan During Hurricane Gustav

September 11, 2008

CA recently announced that the Louisiana Supreme Court (LASC) leveraged CA XOssoft High Availability software in successfully executing on their DR plan during Hurricane Gustav. Despite the storm prompting a state-wide evacuation, threatening their headquarters and DR hot-site and causing massive power outages and a court shut-down, the IT staff was able to keep operations running, communications open and protect critical court data and emails.

The key to the success of their DR strategy was using CA XOssoft High Availability to outrun the hurricane as it cut through the state, flawlessly failing over their web servers and email system twice -- first from their data center in New Orleans to their hot-site in North Louisiana and then back again. Buoyed by this capability, the IT staff was able to continuously keep operations going and communications open throughout the entire storm.

"It is critical that we protect our case information and keep communications open during an emergency in order to keep the court system running," said Peter Haas, director of technology for Louisiana Supreme Court. "With our DR plan, driven by CA's High Availability software, we didn't lose any court data, a single email or the ability to communicate at any point during Gustav."

The new DR plan was put in place in 2006 after Hurricane Katrina shut the court down for 2 months. After testing several solutions, the IT team chose CA XOssoft High Availability as the core of their strategy. Following Gustav, with the success of the government's evacuation plan and zero downtime from their DR implementation, the court reopened just four days after the staff left the building.

"My IT team had our DR Plan 'battle-tested' when Gustav swept through our state," Haas said. "We proved the value of using fast and reliable High Availability software that includes replication, continuous data protection and fail-over/fail-back capabilities as the core of our DR plan."

Throughout the storm, they kept continuous email communications with all their constituencies -- including the lower courts, residents, justices, local authorities and lawyers.

"The IT team at Louisiana Supreme Court proved that a solid, reliable and verifiable DR strategy can keep the business running during a disaster," said Frank Jablonski, senior director, product marketing for Recovery Management at CA. "We congratulate them on a job well done and are glad to play a part in their success."

Contingency Planning & Management Magazine

## CDC Releases 1918 Pandemic Flu Storybook

August 29, 2008

The Centers for Disease Control and Prevention (CDC) recently released an online storybook containing narratives from survivors, families, and friends about one of the largest scourges ever on human kind -- the 1918 influenza pandemic that killed millions of people around the world. The storybook provides valuable insight for public health officials preparing for the possibility of another pandemic sometime in our future.

This year marks the 90th anniversary of the 1918 influenza pandemic. The Internet storybook contains about 50 stories from individuals from 24 states around the country as well as photos and narrative videos from the storytellers.

"Complacency is enemy number one when it comes to preparing for another influenza pandemic," said CDC director Dr. Julie Gerberding. "These stories, told so eloquently by survivors, family members, and friends from past pandemics, serve as a sobering reminder of the devastating impact that influenza can have and reading them is a must for anyone involved in public health preparedness."

The idea for such a storybook emerged during crisis and emergency risk communication (CERC) training CDC has been conducting with health professionals over the past few years. The online storybook contains narratives from survivors, families, and friends who lived through the 1918 and 1957 pandemics. The agency welcomes new submissions and plans to update the book each quarter. Narratives from the 1968 pandemic are also welcome.

"It's an excellent resource, not only for public health professionals, but for people of all ages," said Sharon KD Hoskins, a public affairs officer who coordinated the project for CDC. "It's probably the closest to experiencing the real thing that many of us can imagine."

The storybook can be found at <http://www.pandemicflu.gov/storybook/index.html>.

Contingency Planning & Management Magazine

# A Big Thank You to Our Sponsors



**PROPERTY RESTORATION**



**JSI**

LSL Creative